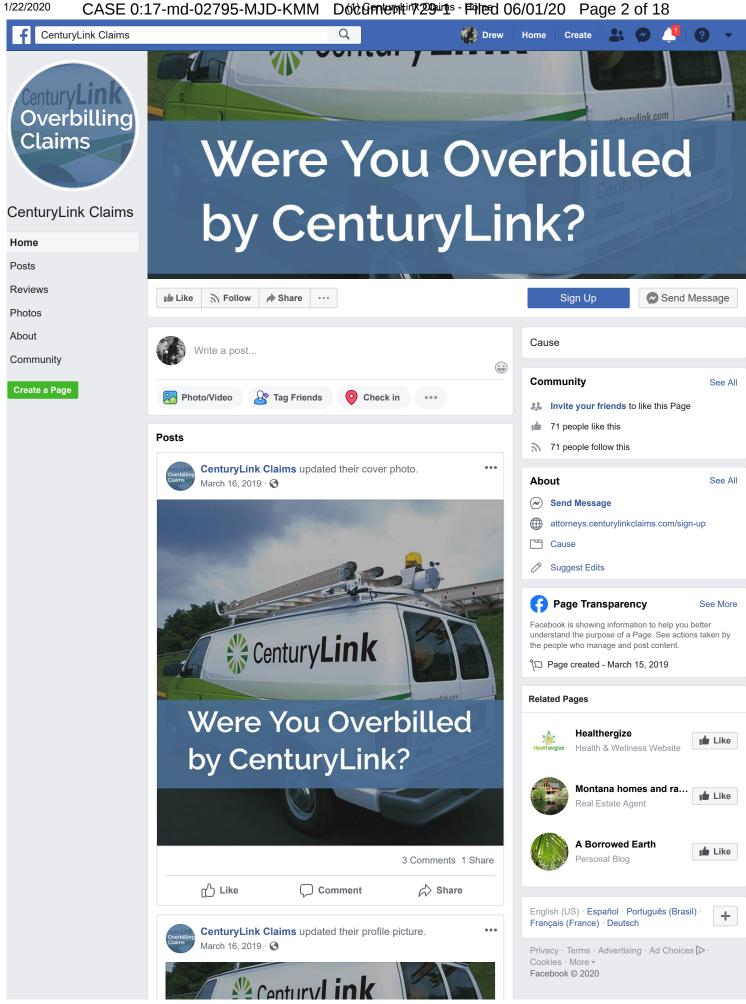
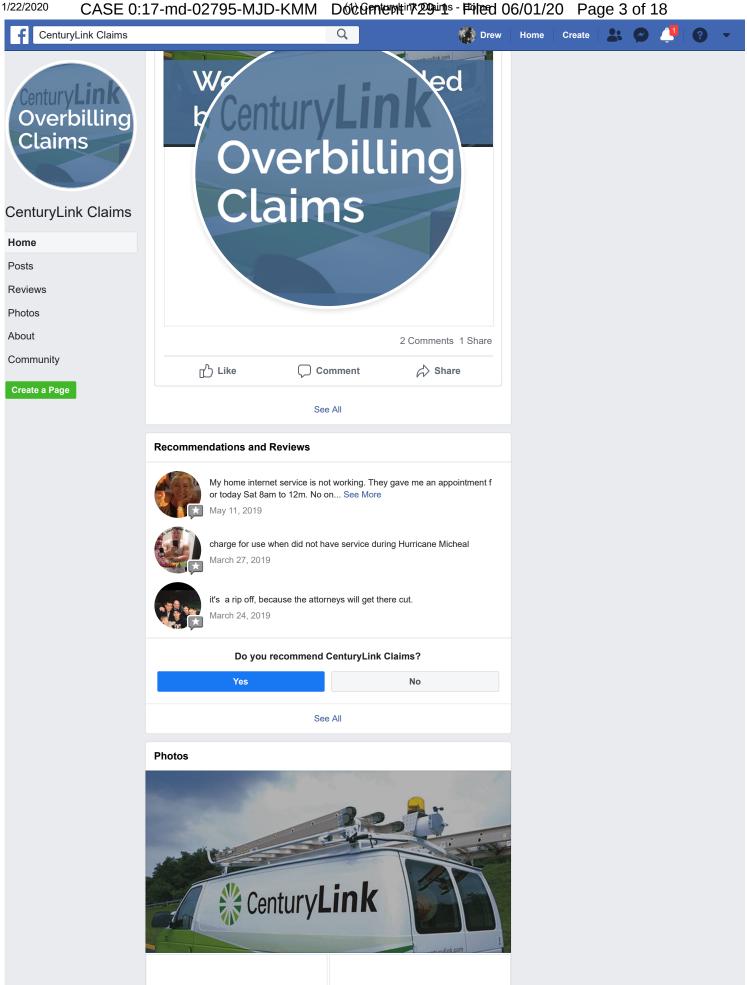
# Exhibit A



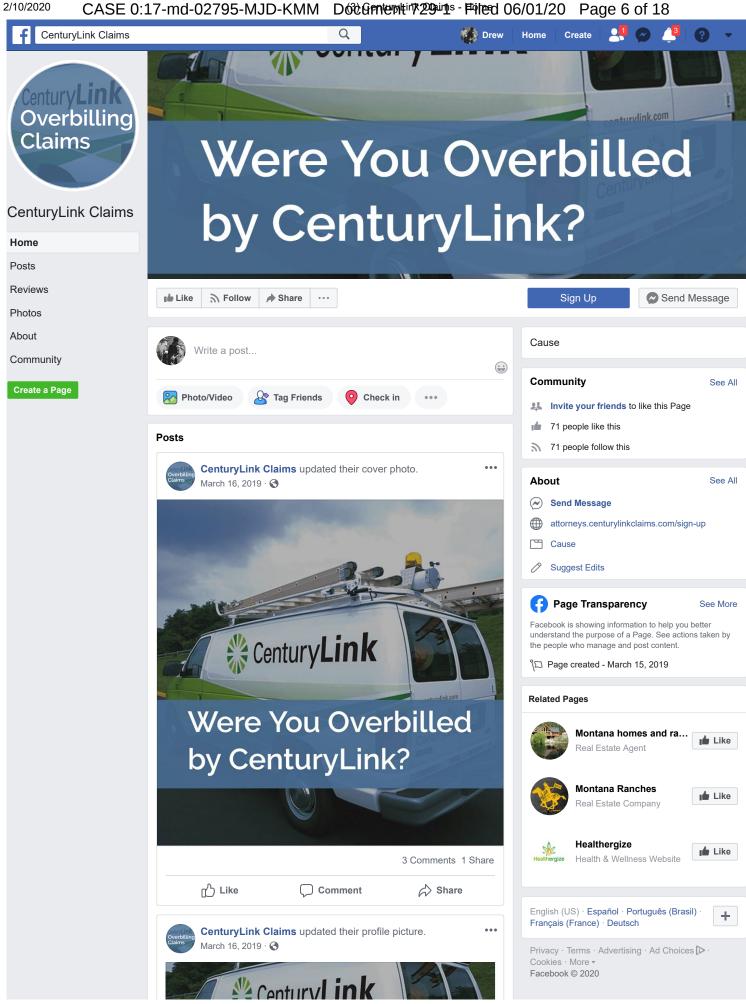


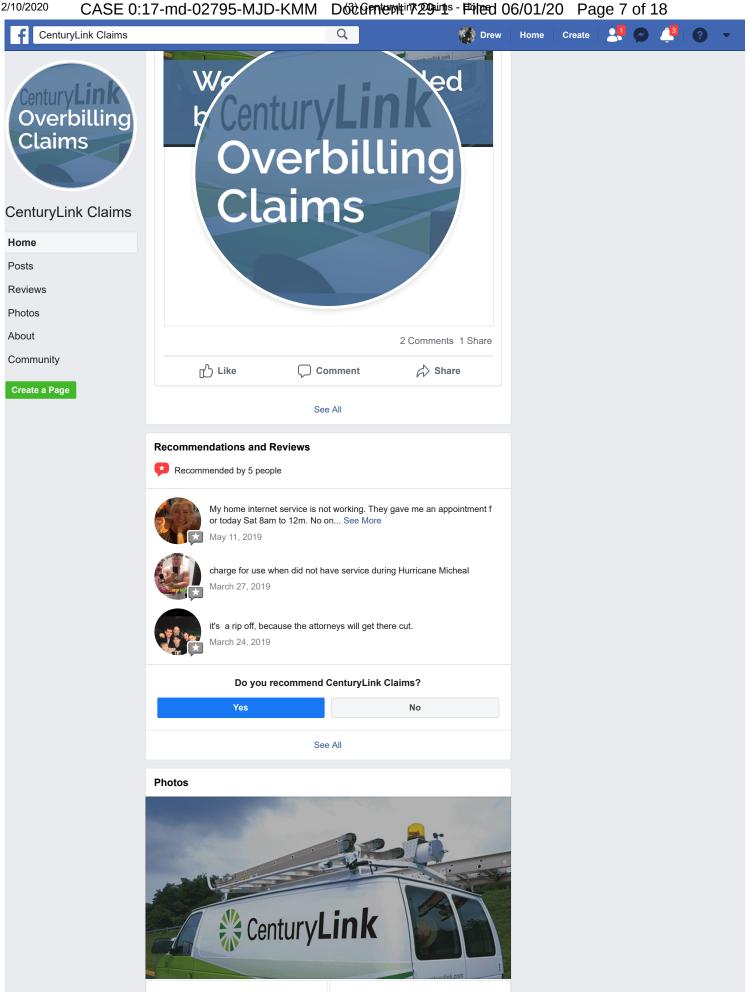


#### CenturyLink Claims

Home
Posts
Reviews
Photos
About
Community
Create a Page

# Exhibit B







Home

Posts

Reviews

Photos

About

Community

Create a Page

# Exhibit C



## Reclaim the Money CenturyLink Overbilled You

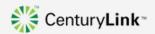
Attorney Advertising

We help CenturyLink customers get compensation for bills that were more than originally quoted.

Sign Up for a Claim to Recover Your Money

CenturyLink regularly overbilled customers, charged them hidden fees and made it nearly impossible to get out of contracts.

You may be able to recover the full amount CenturyLink overbilled you.



#### The CenturyLink Bait and Switch

If you think CenturyLink pulled a bait and switch on your bill, you're probably right.

Thousands of customers have reported getting gouged with bills that are much higher than they were quoted.

One CenturyLink employee estimated that only **1 in 5 bills** are close to the price they quoted.

According to multiple lawsuits, CenturyLink

CenturyLink False Advertising

routinely promised one price for internet and phone services, then charged a much higher one - sometimes more than twice as much.

Customers who called to complain often spent hours on hold and got passed around to "customer service" agents over weeks or even months.



#### We Help Consumers

We are consumer protection attorneys who have represented thousands of individuals who were ripped off or defraging a MERICAN LAWYERS AMERICAN JUSTICE.

Promising one price then sending a bill for a higher price is considered false advertising.

Customers who are overcharged because of false advertising are entitled to <u>recover all the money</u> they were cheated out of.



## You can sign up to reclaim your money in 2-minutes.

We only need two minutes of your time to sign-up for a claim to get the money you overpaid back.

We try to make the sign up process as easy as possible. It's free to sign up and you never owe us anything unless



#### Here's How CenturyLink Overbilled its Customers

CenturyLink used several tactics to make a customer's bill much higher than the price they thought they were signing up for, according to recent lawsuits.

Advertising one price then charging another is straight fraud. Consumers who have been defrauded are entitled to receive the money they lost because of the fraud.

Customers are "Disqualified" from Receiving the Promotional Price

CenturyLink lured people in with a seemingly fair promotional price, but in reality there are over 2,000 exceptions

and disqualifying reasons that keep the vast majority of people from ever actually Bozierns offattiodiden Fees

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Some of these fees have names that don't seem to mean anything, such as the "Internet Cost Recovery Fee."

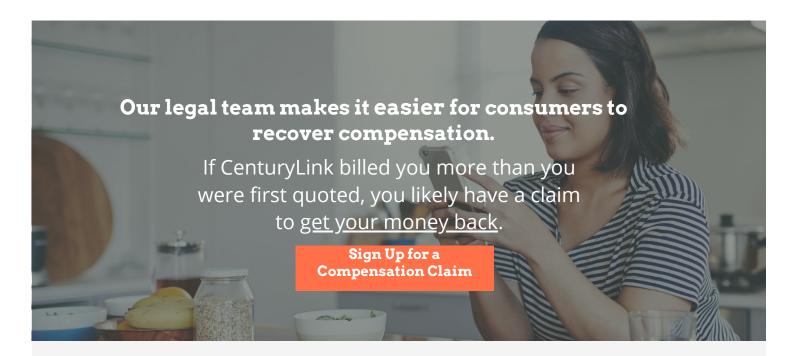
#### Ignore the Customer Until they Go Away

When someone called customer support to get their bill adjusted, CenturyLink regularly put customers on hold for hours, and refused to honor the first agent's promise.

Customers who ask to end their service were often threatened with a several hundred dollar cancellation fee.



Threat



## We make getting compensation straightforward



#### Sign Up in 2-Minutes

Complete the contact form.



We will send you a couple questions about your CenturyLink bills.



We will then start working to get you compensation.



You owe nothing unless we get you compensation.

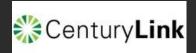
Sign Up for Your Overbilling Claim

Attorney Advertising. Troxel Law LLP. 2019. No representation is made that the quality of the legal services to be performed is greater than the quality of legal services performed by other lawyers.

If you would like to speak to someone today, please call us at:

(800) 597-9765

# Exhibit D



## Reclaim the Money CenturyLink Overbilled You

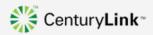
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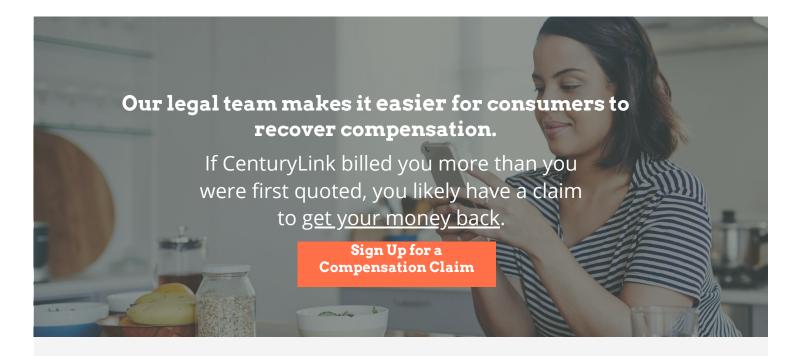
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